

HELLY JADEJA

📍 Gurugram, India |  [LinkedIn](#)

Summary

Project & Program Management professional with 3+ years of experience delivering digital transformation initiatives for public-sector organizations. Proven track record managing concurrent programmes, leading cross-functional teams, driving stakeholder alignment, and translating complex business requirements into scalable solutions. Experienced in programme governance, business analysis, process improvement, and performance analytics, with a strong focus on delivering measurable business outcomes through structured execution and data-driven decision-making.

Professional Experience

Assistant Project Manager — QRYde, Gurugram | Mar 2025 – Present

Key Achievements:

- Delivered 8–10 concurrent transformation programmes across 9+ public-sector organizations.
- Standardized implementation frameworks, accelerating multi-client deployments.
- Established programme governance using RAID, milestone tracking, and executive reporting.
- Developed SQL dashboards supporting KPI monitoring and executive decisions.
- Delivered multiple zero-defect production releases.
- Reduced implementation rework through structured business requirements.
- Recognized by Delaware Transit Corporation and Vermont Public Transit Association for delivery excellence.

Transport Solutions Engineer — QRYde, Gurugram | Aug 2023 – Mar 2025

Key Achievements:

- Reduced manual effort by 80%+ through workflow redesign.
- Delivered BRDs and functional specifications for enterprise integrations.
- Standardized business workflows across 9+ transit agencies.
- Led UAT and release validation for multiple implementations.
- Improved operational performance through business process analysis.
- Supported digital transformation across 9+ public-sector clients.
- Received the QRYde Excellence Award (2024).

Resource clientele: Delaware Transit Corporation, Regional Transportation District (Denver), Sacramento Regional Transit District, Vermont Public Transit Association (9 sub-holders), Kimball County Transit, Union County Transit, Region 8 Transit Authority, Macon County Transit, Penquis Transportation Services.

Full-time Research & Internship

Implementation Status of Local Area Plan, Central Business District, Ahmedabad | Jan 2023 – Jun 2023

M.Plan. thesis research, funded by HCP Design Planning & Management, Ahmedabad

Evaluated implementation gaps in CBD-level land-use and transport plans; combined GIS-based spatial analysis with stakeholder interviews to surface policy and execution-level constraints.

Urban Peer Learning Framework & Models | Apr 2022 – Jun 2022

Internship, Administrative Staff College of India (ASCI), Hyderabad

Researched on national framework for inter-city peer learning across Indian ULBs; reviewed urban-governance case studies and prepared comparative learning notes.

Education

Master of Planning, Urban Planning — CEPT University, Ahmedabad

2021 – 2023 | Merit-cum-Means Scholar · GPA 3.5/5.0

Bachelor of Engineering, Civil Engineering — Gujarat Technological University, Ahmedabad

2017 – 2021 | CGPA 8.92/10.0

Skills

Programme Management: Project Delivery, PMO, Agile, Waterfall, Release Management

Business Analysis: Requirements Engineering, Process Mapping, BRD/FRD, UAT

Analytics: SQL, Power BI, Tableau, Advanced Excel

Tools: Jira, Microsoft Project, Confluence, Notion, SharePoint

Core Expertise: Digital Transformation, Change Management, Stakeholder Management, Executive Reporting, Risk & Issue Management